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## MODERN Whatumbic

## Background and Summary

## Purpose of Study

1. To determine the current salaries and overall compensation for materials handling professionals
2. To examine materials handling pros' current job and overall career satisfaction

## Specifically, the research examines:

Compensation:

- Salary level as well as bonus plans

Job and career history

- \# of years with current employer
- Job responsibilities
- \# of years work in field

Satisfaction with career as a materials handling professional

- Job stability \& Job-related pressures/stress

Demographics

## Methodology

In August/ September 2018 an email invitation was sent to subscribers of Modern Materials Handling asking for their participation in this study. The email included a dedicated URL linked to a website which hosted the questionnaire.
As an incentive to respond, participants were given an opportunity to enter a raffle for one of two $\$ 100$ Amazon.com e-cards.
Results are based on 304 qualified respondents.
Where available and applicable, 2018 results are trend to MMH's 2015, 2016 and 2017 Salary Surveys.
The margin of error for this study is $+/-5.8 \%$, meaning if the entire population responded, results may vary by $+/-5.8 \%$.
Definitions: The mean is the average of a given set of values. The median is the mid-point in a set of values where one-half of the values are more than the mid-point, the other half are lower.

Salary and Compensation

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What is your current base annual salary for 2018?
(not including bonuses and commissions)


How does your base salary compare with last year?

If your base salary changed over the past 12 months, by how much?


How much do you expect to earn in bonuses, commissions, etc. in 2018?


How does your bonus, commission, etc. plan compare with 2017 ?

If your bonus, commission, etc. plan increased/decreased compared with last year, how much?


On what factors is your bonus determined?


## Career in Materials Handling

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How long have you worked in the materials handling profession?


Note: Ranges were changed in 2017 to better reflect audience composition

| Years in the materials handling industry | Average \$alary |  |  | Median \$alary |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2016 | 2017 | 2015 | 2016 | 2017 |
| Less than 5 years | \$79,020 | \$72,725 | \$67,590 | \$62K | \$55K | \$65K |
| 5 to less than 10 years | \$83,170 | \$71,975 | \$91,940 | \$73K | \$65K | \$72K |
| 10 to less than 20 years |  |  | \$93,050 |  |  | \$82.5K |
| 10 to less than 15 years | \$82,440 | \$89,555 | NA | \$80K | \$83.6K | NA |
| 15 to less than 20 years | \$93,500 | \$95,525 | NA | \$89.6K | \$82K | NA |
| 20 years or longer | \$105,935 | \$106,920 | NA | \$96K | \$95.5K | NA |
| 20 to less than 30 years |  |  | \$91,280 |  |  | \$89K |
| 30 years or longer |  |  | \$97,790 |  |  | \$93K |

How many different companies have you worked for during your materials handling career?


How many years have you worked for your present employer?


Do you see yourself finishing your career at your present company?


Do you have supervisory responsibilities?


|  | Average \$alary |  |  |  |
| :--- | :---: | :---: | :---: | :---: |
|  | 2015 | 2016 | 2017 | 2018 |
| If supervisor | $\$ 98,065$ | $\$ 97,030$ | $\$ 94,620$ | $\$ 115,750$ |
| If not supervisor | $\$ 86,315$ | $\$ 77,605$ | $\$ 87,350$ | $\$ 77,970$ |


| \# of employees supervise |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: |
|  | $\mathbf{2 0 1 5}$ | $\mathbf{2 0 1 6}$ | $\mathbf{2 0 1 7}$ | $\mathbf{2 0 1 8}$ |
| Average | 43 | 33 | 44 | 53 |
| Median | 9 | 10 | 12 | 11 |

## Do you have budgetary responsibilities?



|  | Average \$alary |  |  |  |
| :--- | :---: | :---: | :---: | :---: |
|  | 2015 | 2016 | 2017 | 2018 |
| If budget <br> responsibilities | $\$ 101,620$ | $\$ 99,985$ | $\$ 93,965$ | $\$ 114,500$ |
| If no budget <br> responsibilities | $\$ 80,995$ | $\$ 77,020$ | $\$ 88,865$ | $\$ 84,245$ |

What is the approximate spend level on a purchase before you require management approval?
(among those w/budget authority)


|  | Budget level |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2016 | 2017 | 2018 |
| Average | $\$ 199,200$ | $\$ 223,550$ | $\$ 169,950$ | $\$ 244,420$ |
| Median | $\$ 9,860$ | $\$ 28,285$ | $\$ 21,640$ | $\$ 37,000$ |

Has your company experienced any of the following during the last 12 months?


And, what has been the turnover rate in personnel within your department over the last 12 months?


Have you personally been affected by layoffs in the past 12 months?


|  | Turnover rate |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | $\mathbf{2 0 1 5}$ | $\mathbf{2 0 1 6}$ | $\mathbf{2 0 1 7}$ | $\mathbf{2 0 1 8}$ |
| Average | $9.1 \%$ | $8.7 \%$ | $8.2 \%$ | $9.5 \%$ |

Would you recommend the materials handling profession to others?


Job Satisfaction

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In general, how satisfied are you with your career in materials handling?


Do you like your current job?


## How actively are you seeking another job?



|  | Average \$alary |  |  |  |
| :--- | :---: | :---: | :---: | :---: |
|  | $\mathbf{2 0 1 5}$ | $\mathbf{2 0 1 6}$ | $\mathbf{2 0 1 7}$ | $\mathbf{2 0 1 8}$ |
| Always open | $\$ 95,150$ | $\$ 86,135$ | $\$ 85,715$ | $\$ 95,515$ |
| Happy where I am | $\$ 101,710$ | $\$ 100,150$ | $\$ 92,900$ | $\$ 116,870$ |
| Passively | $\$ 83,015$ | $\$ 85,870$ | $\$ 85,740$ | $\$ 88,170$ |
| Actively | $\$ 88,905$ | $\$ 94,155$ | $\$ 90,520$ | $\$ 70,520$ |

Why are you looking for another job?
(If answered "Actively," "Passively," or "Always Open")


How stressful is your job?

What factors most greatly contribute to your job stress?
(Answering "Extremely" or "Very" stressful)


|  | Average \$alary |  |  |  | Median \$alary |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\mathbf{2 0 1 5}$ | $\mathbf{2 0 1 6}$ | $\mathbf{2 0 1 7}$ | $\mathbf{2 0 1 8}$ | 2015 | $\mathbf{2 0 1 6}$ | $\mathbf{2 0 1 7}$ | $\mathbf{2 0 1 8}$ |
| Extremely <br> stressful | $\$ 91,170$ | $\$ 103,830$ | $\$ 87,965$ | $\$ 109,050$ | $\$ 78 \mathrm{~K}$ | $\$ 91.5 \mathrm{~K}$ | $\$ 80 \mathrm{~K}$ | $\$ 91 \mathrm{~K}$ |
| Very <br> stressful | $\$ 98,950$ | $\$ 90,950$ | $\$ 92,460$ | $\$ 108,205$ | $\$ 94 \mathrm{~K}$ | $\$ 81.0 \mathrm{~K}$ | $\$ 82.5 \mathrm{~K}$ | $\$ 81 \mathrm{~K}$ |
| Somewhat <br> stressful | $\$ 93,790$ | $\$ 89,895$ | $\$ 89,285$ | $\$ 105,165$ | $\$ 85 \mathrm{~K}$ | $\$ 83.0 \mathrm{~K}$ | $\$ 80 \mathrm{~K}$ | $\$ 90 \mathrm{~K}$ |
| Not <br> very/Not <br> at all <br> stressful | $\$ 65,465$ | $\$ 85,955$ | $\$ 106,915$ | $\$ 79,730$ | $\$ 51 \mathrm{~K}$ | $\$ 75.0 \mathrm{~K}$ | $\$ 78 \mathrm{~K}$ | $\$ 72 \mathrm{~K}$ |



And how stressful is your job compared to 2 years ago?


|  | Average \$alary |  |  |  |
| :--- | :---: | :---: | :---: | :---: |
|  | 2015 | $\mathbf{2 0 1 6}$ | 2017 | $\mathbf{2 0 1 8}$ |
| More stressful | $\$ 93,040$ | $\$ 93,490$ | $\$ 91,710$ | $\$ 101,600$ |
| Same level of <br> stress | $\$ 97,620$ | $\$ 92,550$ | $\$ 86,815$ | $\$ 108,410$ |
| Less stressful | $\$ 95,470$ | $\$ 86,945$ | $\$ 91,840$ | $\$ 94,845$ |

## Demographic and Firmographic Profile

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What is the highest level of education you have completed?


|  | Average \$alary |  |  |  | Median \$alary |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2016 | 2017 | 2018 | 2015 | 2016 | 2017 | 2018 |
| MBA | $\$ 135,535$ | $\$ 123,100$ | $\$ 122,310$ | $\$ 120,240$ | $\$ 110 \mathrm{~K}$ | $\$ 115 \mathrm{~K}$ | $\$ 100 \mathrm{~K}$ | $\$ 108 \mathrm{~K}$ |
| Other graduate <br> degree | $\$ 118,060$ | $\$ 110,625$ | $\$ 91,490$ | $\$ 118,255$ | $\$ 90 \mathrm{~K}$ | $\$ 108 \mathrm{~K}$ | $\$ 92.7 \mathrm{~K}$ | $\$ 120 \mathrm{~K}$ |
| College degree | $\$ 98,365$ | $\$ 96,595$ | $\$ 96.880$ | $\$ 103,420$ | $\$ 87 \mathrm{~K}$ | $\$ 84 \mathrm{~K}$ | $\$ 85 \mathrm{~K}$ | $\$ 91 \mathrm{~K}$ |
| 2 year <br> community/ <br> Tech school | $\$ 77,425$ | $\$ 71,250$ | $\$ 80,465$ | $\$ 74,600$ | $\$ 75 \mathrm{~K}$ | $\$ 67.5 \mathrm{~K}$ | $\$ 75 \mathrm{~K}$ | $\$ 67 \mathrm{~K}$ |
| High <br> school/some <br> college | $\$ 74,095$ | $\$ 74,130$ | $\$ 75,575$ | $\$ 92,025$ | $\$ 65 \mathrm{~K}$ | $\$ 69 \mathrm{~K}$ | $\$ 68 \mathrm{~K}$ | $\$ 75 \mathrm{~K}$ |

What is your age?


What is your gender?


|  | Average \$alary |  |  |  | Median \$alary |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2016 | 2017 | 2018 | 2015 | 2016 | 2017 | 2018 |
| <35 years old | \$64,810 | \$68,900 | \$69,200 | \$62,975 | \$56.5K | \$60.0K | \$65K | \$54K |
| 35-44 | \$85,430 | \$92,070 | \$85,890 | \$92,005 | \$80.0K | \$85.0K | \$82.3K | \$81K |
| 45-54 | \$101,855 | \$93,920 | \$92,645 | \$101,875 | \$90.0K | \$84.0K | \$82.5K | \$90K |
| 55-64 | \$94,785 | \$94,930 | \$96,385 | \$106,130 | \$85.0K | \$85.0K | \$90K | \$94K |
| 65+ | \$115,260 | \$98,685 | \$75,820 | \$104,835 | \$68.0K | \$94.0K | \$75K | \$98K |
|  |  |  |  |  |  |  |  |  |
| Male | \$98,775 | \$94,210 | \$94,905 | \$106,820 | \$85.6K | \$85.0K | \$90K | \$91K |
| Female | \$90,400 | \$74,760 | \$71,005 | \$75,400 | \$68.0K | \$56.9K | \$64K | \$71K |

Which of the following best describes your primary role or primary job function?


How many people does your company employ?

|  |  | Average \$alary |  |  |  | Median \$alary |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 2015 | 2016 | 2017 | 2018 | 2015 | 2016 | 2017 | 2018 |
|  | Less <br> than <br> 100 | \$77,270 | \$74,465 | \$70,705 | \$88,800 | \$60K | \$69K | \$65K | \$76K |
|  | $\begin{aligned} & 100- \\ & 499 \end{aligned}$ | \$84,060 | \$87,060 | \$79,555 | \$96,260 | \$75.6K | \$75.2K | \$75K | \$80K |
|  | $\begin{aligned} & 500- \\ & 999 \end{aligned}$ | \$95,835 | \$95,835 | \$90,610 | \$104,940 | \$85.6K | \$82.5K | \$85K | \$90K |
|  | $\begin{aligned} & 1,000- \\ & 4,999 \end{aligned}$ | \$92,945 | \$92,945 | \$94,600 | \$99,405 | \$88.8K | \$89.9K | \$89K | \$91K |
|  | 5,000 + | \$112,190 | \$111,100 | \$111,615 | \$112,050 | \$105K | \$97.5K | \$100K | \$111K |


| \# of employees |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | $\mathbf{2 0 1 5}$ | $\mathbf{2 0 1 6}$ | $\mathbf{2 0 1 7}$ | $\mathbf{2 0 1 8}$ |
| Average | 3,253 | 3,163 | 2,740 | 2,887 |
| Median | 913 | 496 | 535 | 490 |

What do you estimate your company's revenues will be in 2018 ?


|  | Average \$alary |  |  |  | Median \$alary |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2016 | 2017 | 2018 | 2015 | 2016 | 2017 | 2018 |
| Under \$10 million | \$75,575 | \$68,400 | \$65,035 | \$79,295 | \$56K | \$59K | \$58K | \$65K |
| \$10M - \$49.9M | \$75,915 | \$81,110 | \$79,940 | \$88,900 | \$70K | \$65K | \$73K | \$80K |
| \$50M - \$99.9M | \$83,170 | \$91,470 | \$79,060 | \$88,570 | \$80.7K | \$80K | \$81.5K | \$83.5K |
| \$100M - \$249.9M | \$93470 | \$87,050 | \$91,165 | \$106,905 | \$75K | \$87.5K | \$85K | \$89K |
| \$250M - \$499.9M | \$92,935 | \$101,000 | \$102,045 | \$123,350 | \$83K | \$90K | \$87.5K | \$89.5K |
| \$500M - \$999.9M | \$106,115 | \$93,990 | \$96,190 | \$121,405 | \$95K | \$100K | \$90K | \$120K |
| \$1B - \$2.49B | \$98,870 | \$105,935 | \$98,415 | \$92,920 | \$97K | \$95K | \$\$97.3K | \$87K |
| \$2.5B+ | \$118,395 | \$116,300 | \$116,620 | \$119,445 | \$102.4K | \$107.4K | \$109.5K | \$110K |

Which of the following best describes your company's business?


|  | Average <br> \$alary | Median <br> \$alary |
| :--- | :---: | :---: |
| Manufacturing | 2018 | 2018 |
| Wholesale Trade | $\$ 100,540$ | $\$ 90 \mathrm{~K}$ |
| Retail Trade | $\$ 104,320$ | $\$ 90 \mathrm{~K}$ |
| 3rd Party Logistics <br> Provider | $\$ 115,545$ | $\$ 90 \mathrm{~K}$ |
| Transportation/ <br> Warehousing <br> Services | $\$ 93,975$ | $\$ 85 \mathrm{~K}$ |
| Other Non- <br> Manufacturing | $\$ 110,925$ | $\$ 96$ |

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