

CONDUCTED BY:



CONDUCTED FOR:

MODERN MATERIALS HANDLING



Background and Summary

Purpose of Study

- 1. To determine the current salaries and overall compensation for materials handling professionals
- 2. To examine materials handling pros' current job and overall career satisfaction

Specifically, the research examines:

Compensation:

- Salary level as well as bonus plans

Job and career history

- # of years with current employer
- Job responsibilities
- # of years work in field

Satisfaction with career as a materials handling professional

- Job stability & Job-related pressures/stress

Demographics

Methodology

In August/ September 2018 an email invitation was sent to subscribers of *Modern Materials Handling* asking for their participation in this study. The email included a dedicated URL linked to a website which hosted the questionnaire.

As an incentive to respond, participants were given an opportunity to enter a raffle for one of two \$100 Amazon.com e-cards.

Results are based on 304 qualified respondents.

Where available and applicable, 2018 results are trend to *MMH's* 2015, 2016 and 2017 Salary Surveys.

The margin of error for this study is +/-5.8%, meaning if the entire population responded, results may vary by +/-5.8%.

<u>Definitions</u>: The mean is the average of a given set of values. The median is the mid-point in a set of values where one-half of the values are more than the mid-point, the other half are lower.



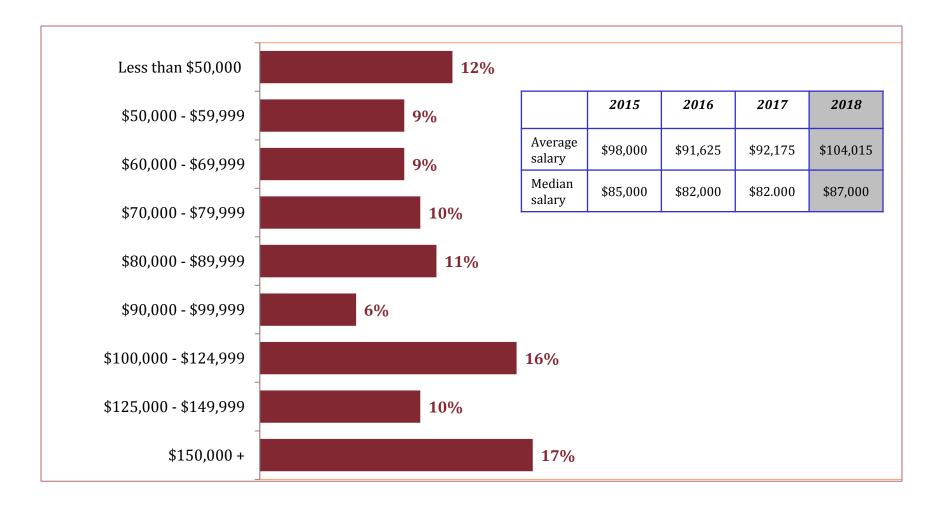


Salary and Compensation





What is your current base annual salary for 2018? (not including bonuses and commissions)

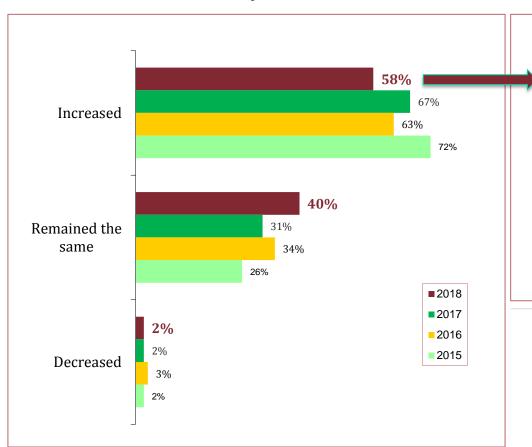


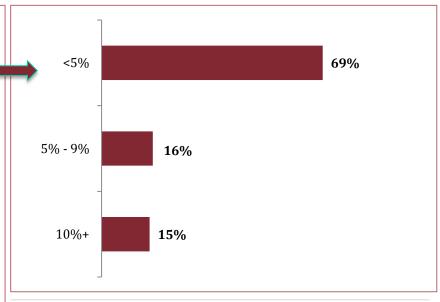




How does your base salary compare with last year?

If your base salary changed over the past 12 months, by how much?



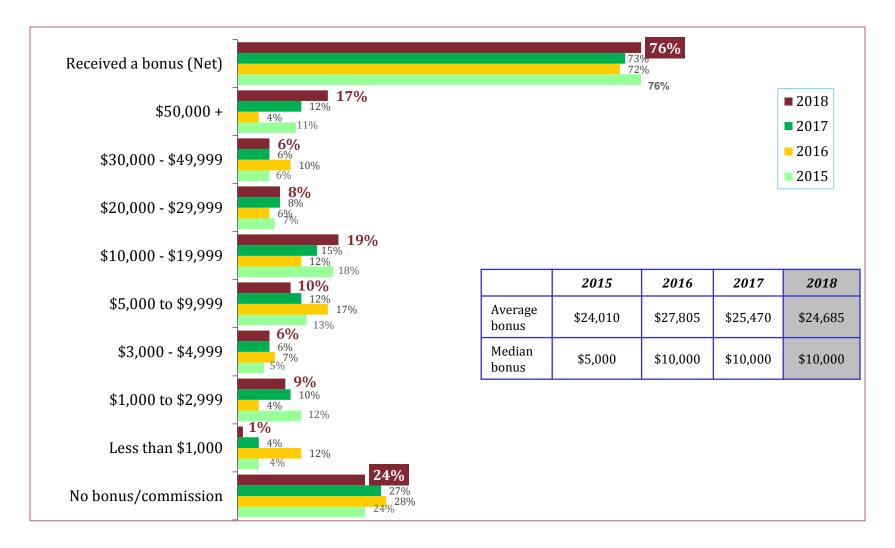


	2015	2016	2017	2018
Avg salary increase	4.9%	5.4%	4.5%	5.4%
Median salary increase	3%	3%	3%	3%





How much do you expect to earn in bonuses, commissions, etc. in 2018?

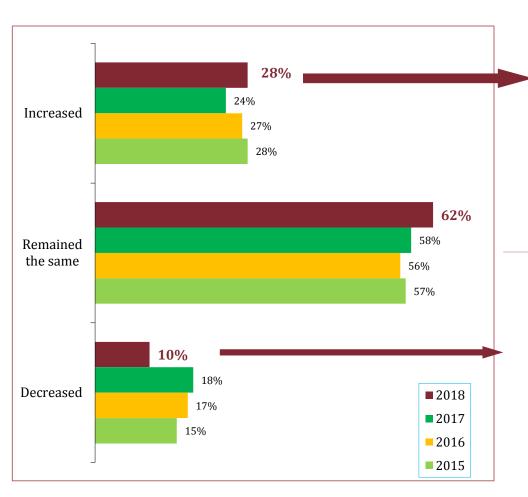






How does your bonus, commission, etc. plan compare with 2017?

If your bonus, commission, etc. plan increased/decreased compared with last year, how much?



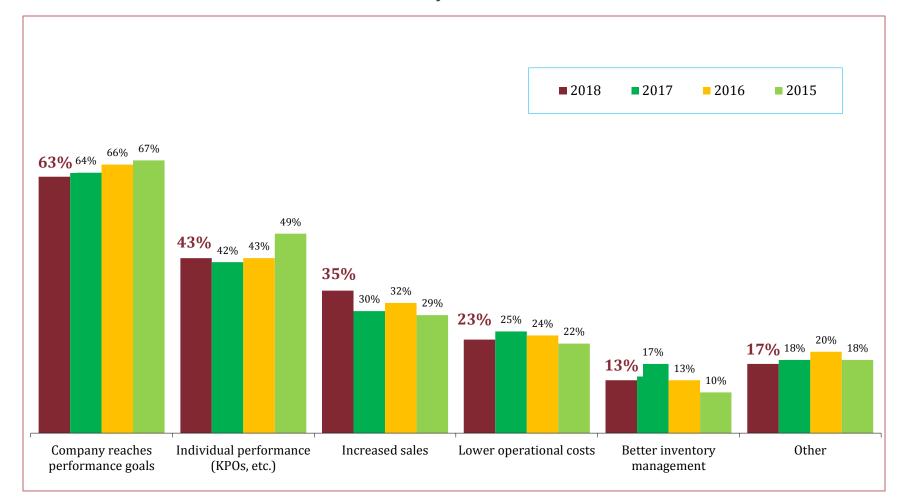
	2015	2016	2017	2018
Average increase	27%	24%	13%	24%
Median increase	6%	8%	6%	10%

	2015	2016	2017	2018
Average decrease	30%	35%	32%	30%
Median decrease	10%	20%	15%	15%





On what factors is your bonus determined?





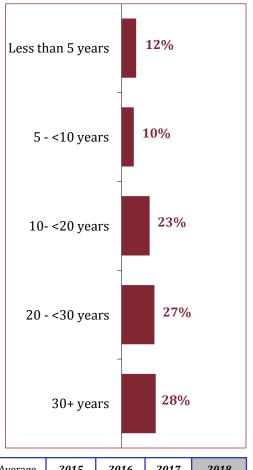


Career in Materials Handling

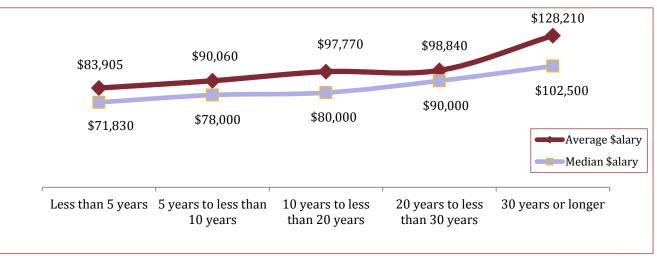




How long have you worked in the materials handling profession?



Average # of	2015	2016	2017	2018
years	18.7	19.4	19.2	19.9



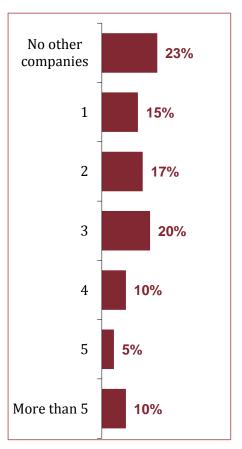
Note: Ranges were changed in 2017 to better reflect audience composition

Years in the materials handling	Average \$alary			Median \$alary		
industry	2015	2016	2017	2015	2016	2017
Less than 5 years	\$79,020	\$72,725	\$67,590	\$62K	\$55K	\$65K
5 to less than 10 years	\$83,170	\$71,975	\$91,940	\$73K	\$65K	\$72K
10 to less than 20 years			\$93,050			\$82.5K
10 to less than 15 years	\$82,440	\$89,555	NA	\$80K	\$83.6K	NA
15 to less than 20 years	\$93,500	\$95,525	NA	\$89.6K	\$82K	NA
20 years or longer	\$105,935	\$106,920	NA	\$96K	\$95.5K	NA
20 to less than 30 years		-	\$91,280		-	\$89K
30 years or longer			\$97,790			\$93K





How many different companies have you worked for during your materials handling career?



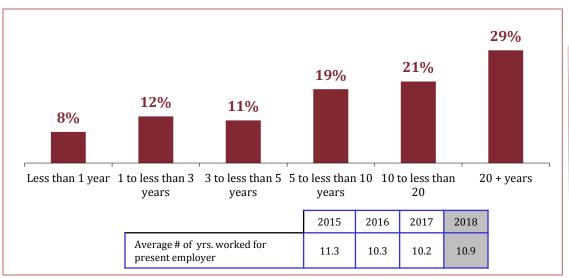
	Average \$alary				Median \$alary			
	2015	2016	2017	2018	2015	2016	2017	2018
No other company	\$82,815	\$82,267	\$88,035	\$91,990	\$74,000	\$70,000	\$77,500	\$76,000
1	\$88,150	\$83,225	\$91,875	\$82,910	\$75,600	\$76,500	\$72,100	\$78,000
2	\$99,870	\$85,975	\$87,395	\$94,600	\$85,000	\$82,000	\$83,000	\$90,000
3	\$95,950	\$93,105	\$94,305	\$119,440	\$83,000	\$83,615	\$83,500	\$83,500
4	\$90,985	\$105,055	\$96,710	\$110,190	\$80,000	\$90,000	\$92,500	\$104,000
5	\$116,670	\$105,190	\$106,165	\$124,530	\$117.0K	\$100,000	\$90,000	\$127,000
More than 5	\$94,900	\$100,635	\$96,105	\$113,900	\$95,500	\$92,300	\$93,000	\$108,000

	2015	2016	2017	2018
Average # of cos. worked for	2.4	2.4	2.3	2.2



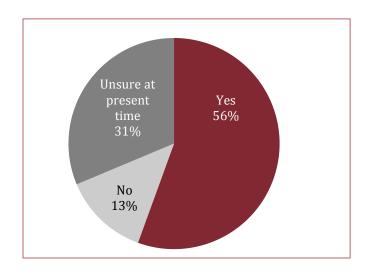


How many years have you worked for your present employer?



		Median \$alary					
	2015	2016	2017	2018	2016	2017	2018
< 3yrs	\$86,550	\$86,315	\$89,075	\$88,515	\$80.0K	\$85.2K	\$87K
3 < 5yrs	\$81,050	\$95,160	\$86,010	\$93,990	\$82.0K	\$85.0K	\$75K
5 < 10 yrs	\$98,750	\$90,210	\$85,115	\$99,785	\$85.0K	\$78.0K	\$89K
10 < 20 yrs	\$93,340	\$89,505	\$95,800	\$98,275	\$85.0K	\$82.0K	\$83.5K
20+ yrs	\$102,950	\$101,105	\$88,420	\$118,930	\$88.0K	\$76.0K	\$98.5K

Do you see yourself finishing your career at your present company?

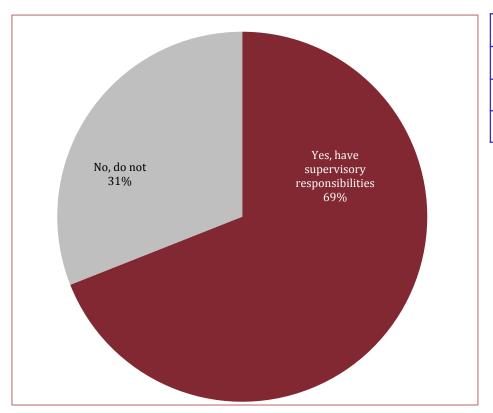


	Aı	verage \$alaı	ry	Median \$alary		
	2016	2017	2018	2016	2017	2018
Y e s	\$97,775	\$93,830	\$108.5K	\$90K	\$83K	\$91K
N o	\$90,525	\$87,350	\$80,430	\$74.5K	\$82K	\$75K
U n s u r	\$83,625	\$82,865	\$99,110	\$75K	\$78K	\$87K





Do you have supervisory responsibilities?



	Average \$alary					
	2015	2016	2017	2018		
If supervisor	\$98,065	\$97,030	\$94,620	\$115,750		
If not supervisor	\$86,315	\$77,605	\$87,350	\$77,970		

# of employees supervise							
	2015 2016 2017 2018						
Average	43	33	44	53			
Median	9	10	12	11			

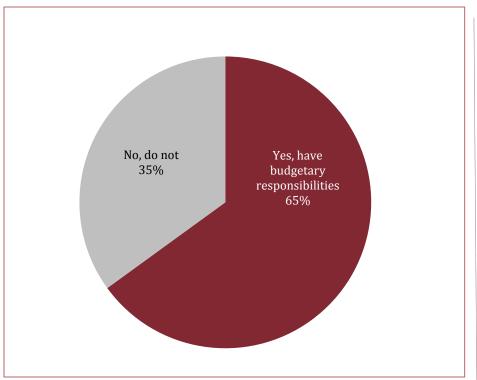




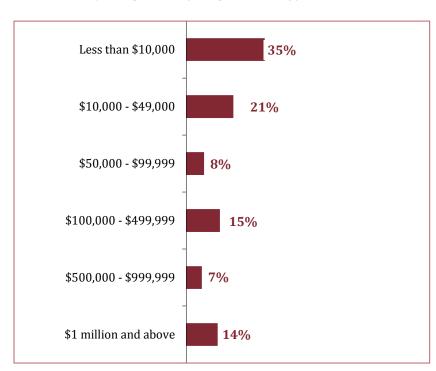
Do you have budgetary responsibilities?



(among those w/budget authority)



		Average \$alary					
	2015	2016	2017	2018			
If budget responsibilities	\$101,620	\$99,985	\$93,965	\$114,500			
If no budget responsibilities	\$80,995	\$77,020	\$88,865	\$84,245			

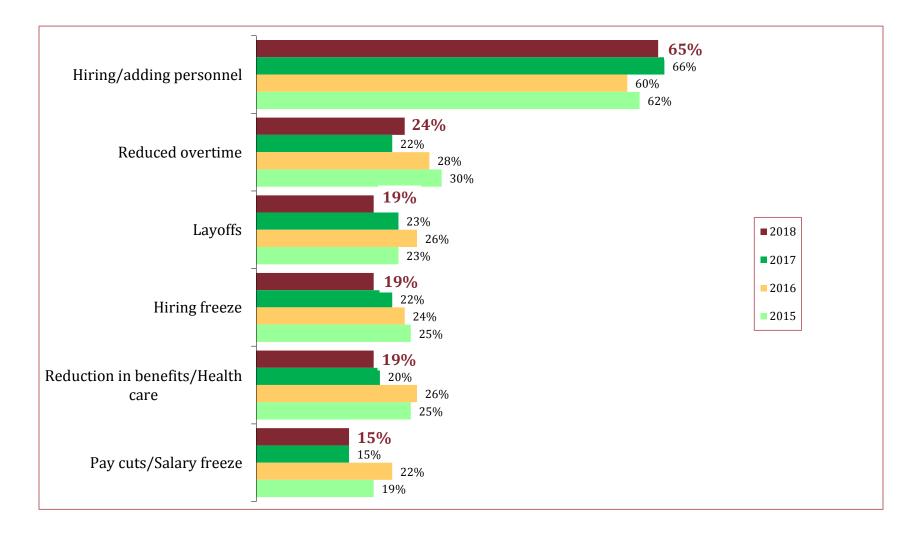


	Budget level						
	2015	2015 2016 2017 201					
Average	\$199,200	\$223,550	\$169,950	\$244,420			
Median	\$9,860	\$28,285	\$21,640	\$37,000			





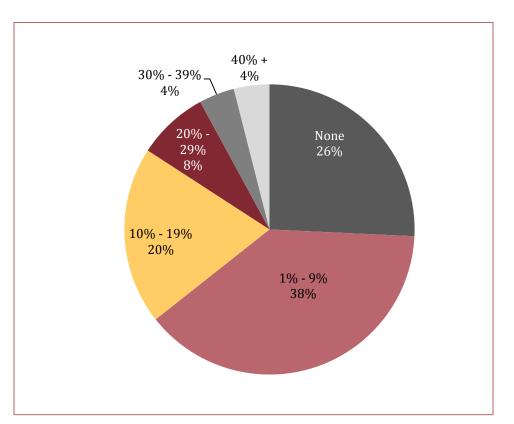
Has your company experienced any of the following during the last 12 months?





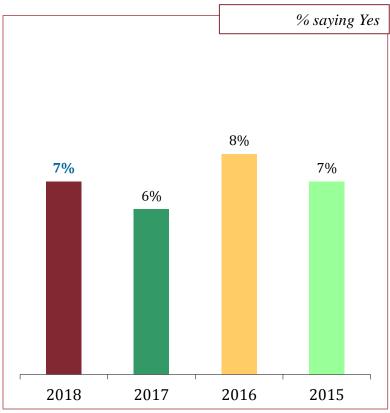


And, what has been the turnover rate in personnel within your department over the last 12 months?



	Turnover rate						
	2015	2016 2017 2018					
Average	9.1%	8.7%	8.2%	9.5%			

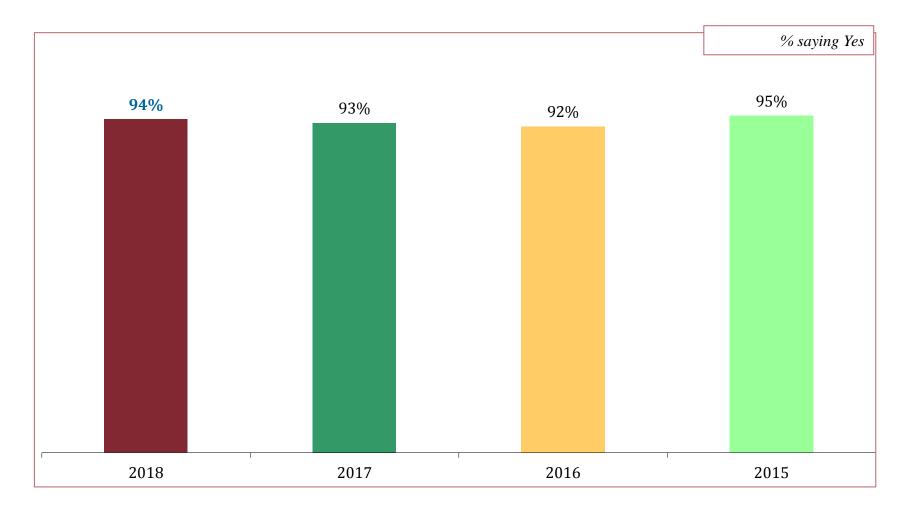
Have you personally been affected by layoffs in the past 12 months?







Would you recommend the materials handling profession to others?





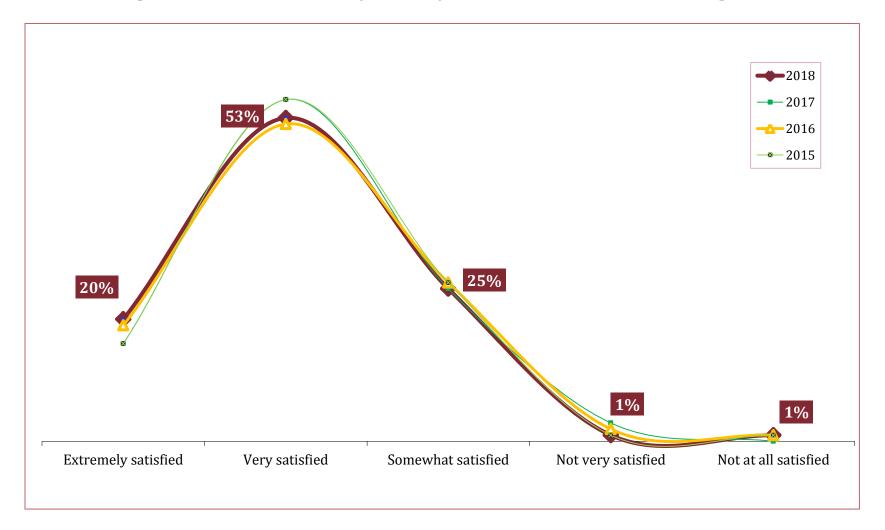


Job Satisfaction





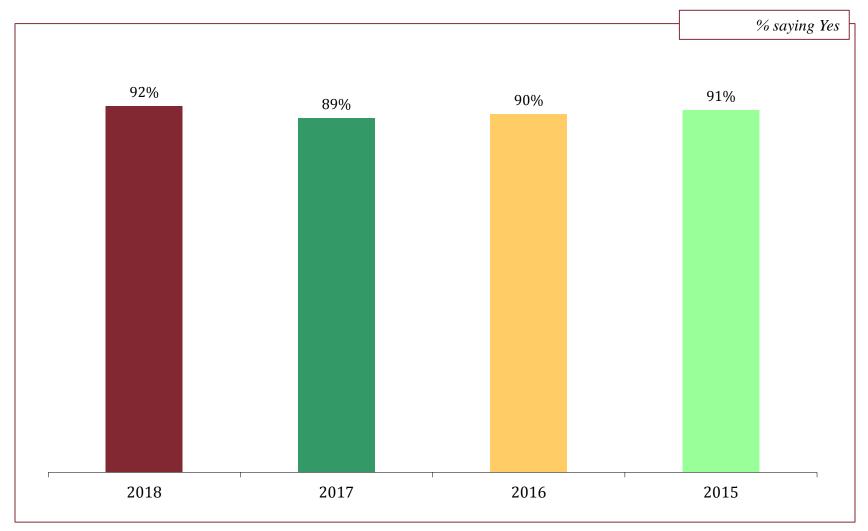
In general, how satisfied are you with your career in materials handling?







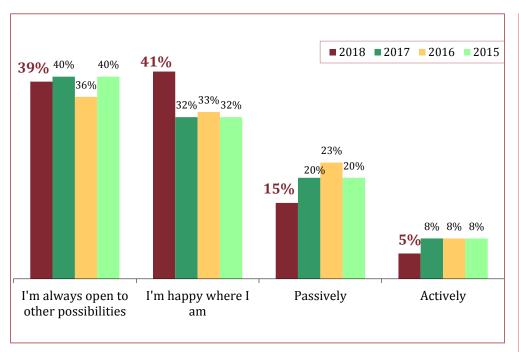
Do you like your current job?







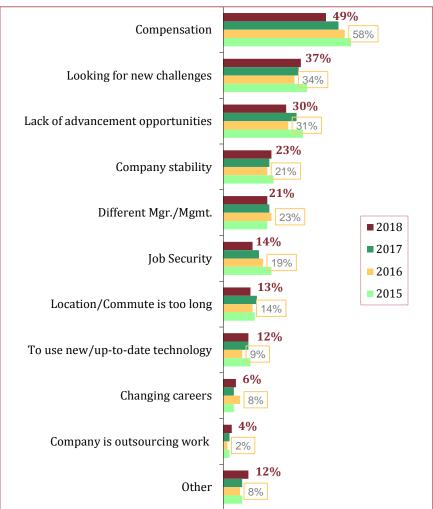
How actively are you seeking another job?



	Average \$alary							
	2015	2015 2016 2017 2018						
Always open	\$95,150	\$86,135	\$85,715	\$95,515				
Happy where I am	\$101,710	\$100,150	\$92,900	\$116,870				
Passively	\$83,015	\$85,870	\$85,740	\$88,170				
Actively	\$88,905	\$94,155	\$90,520	\$70,520				

Why are you looking for another job?

(If answered "Actively," "Passively," or "Always Open")



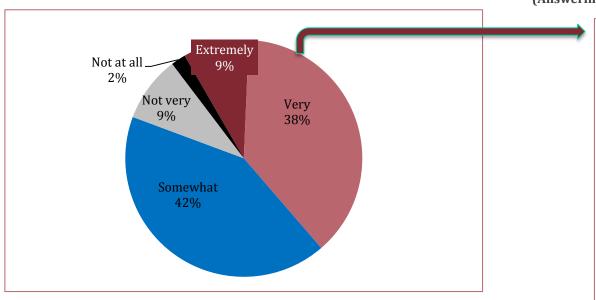




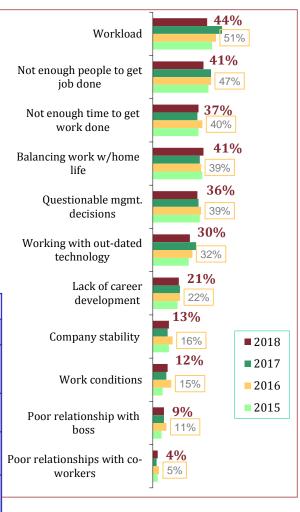
How stressful is your job?

What factors most greatly contribute to your job stress?

(Answering "Extremely" or "Very" stressful)



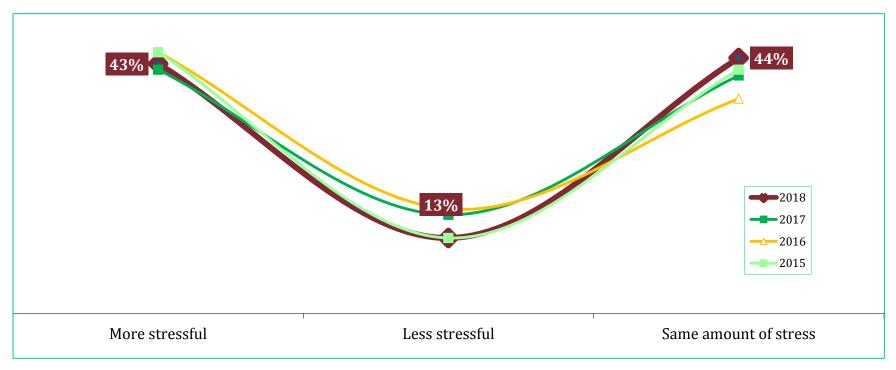
		Median \$alary						
	2015	2016	2017	2018	2015	2016	2017	2018
Extremely stressful	\$91,170	\$103,830	\$87,965	\$109,050	\$78K	\$91.5K	\$80K	\$91K
Very stressful	\$98,950	\$90,950	\$92,460	\$108,205	\$94K	\$81.0K	\$82.5K	\$81K
Somewhat stressful	\$93,790	\$89,895	\$89,285	\$105,165	\$85K	\$83.0K	\$80K	\$90K
Not very/Not at all stressful	\$65,465	\$85,955	\$106,915	\$79,730	\$51K	\$75.0K	\$78K	\$72K







And how stressful is your job compared to 2 years ago?



	Average \$alary						
	2015	2015 2016 2017 2018					
More stressful	\$93,040	\$93,490	\$91,710	\$101,600			
Same level of stress	\$97,620	\$92,550	\$86,815	\$108,410			
Less stressful	\$95,470	\$86,945	\$91,840	\$94,845			



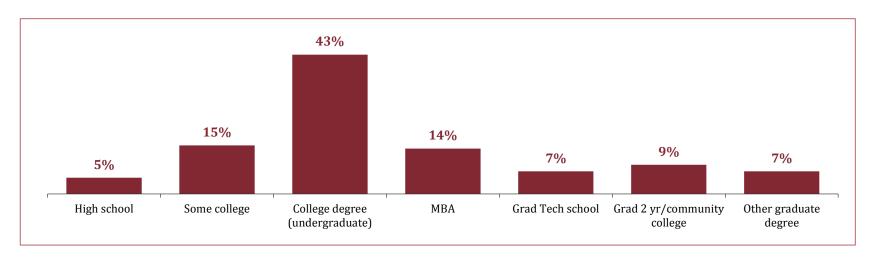


Demographic and Firmographic Profile





What is the highest level of education you have completed?

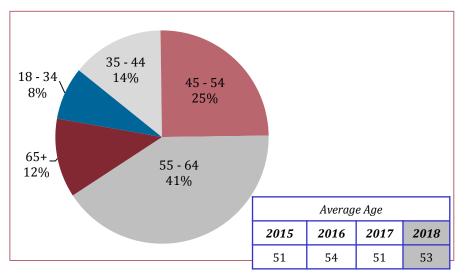


	Average \$alary					Median \$alary			
	2015	2016	2017	2018	2015	2016	2017	2018	
MBA	\$135,535	\$123,100	\$122,310	\$120,240	\$110K	\$115K	\$100K	\$108K	
Other graduate degree	\$118,060	\$110,625	\$91,490	\$118,255	\$90K	\$108K	\$92.7K	\$120K	
College degree	\$98,365	\$96,595	\$96.880	\$103,420	\$87K	\$84K	\$85K	\$91K	
2 year community/ Tech school	\$77,425	\$71,250	\$80,465	\$74,600	\$75K	\$67.5K	\$75K	\$67K	
High school/some college	\$74,095	\$74,130	\$75,575	\$92,025	\$65K	\$69K	\$68K	\$75K	

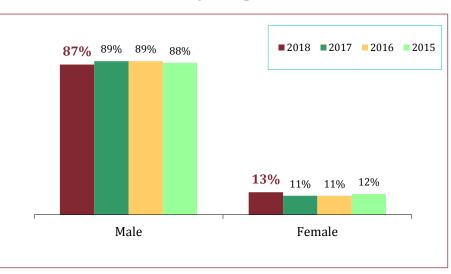




What is your age?



What is your gender?



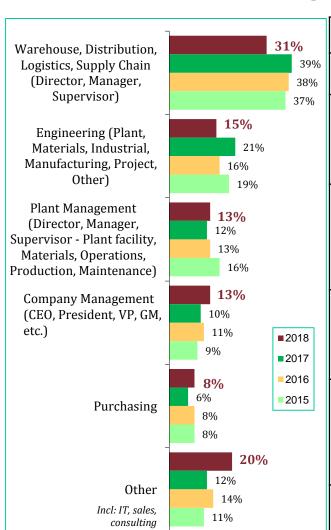
	Average \$alary			Median \$alary				
	2015	2016	2017	2018	2015	2016	2017	2018
<35 years old	\$64,810	\$68,900	\$69,200	\$62,975	\$56.5K	\$60.0K	\$65K	\$54K
35 – 44	\$85,430	\$92,070	\$85,890	\$92,005	\$80.0K	\$85.0K	\$82.3K	\$81K
45 – 54	\$101,855	\$93,920	\$92,645	\$101,875	\$90.0K	\$84.0K	\$82.5K	\$90K
55 – 64	\$94,785	\$94,930	\$96,385	\$106,130	\$85.0K	\$85.0K	\$90K	\$94K
65+	\$115,260	\$98,685	\$75,820	\$104,835	\$68.0K	\$94.0K	\$75K	\$98K
Male	\$98,775	\$94,210	\$94,905	\$106,820	\$85.6K	\$85.0K	\$90K	\$91K
Female	\$90,400	\$74,760	\$71,005	\$75,400	\$68.0K	\$56.9K	\$64K	\$71K



September 2018



Which of the following best describes your primary role or primary job function?



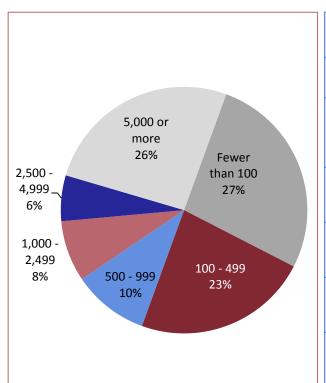
		Avera	ge \$alary		Median \$alary			
Primary job function	2015	2016	2017	2018	2015	2016	2017	2018
Company management CEO, President, VP, GM, etc.	\$163,140	\$142,940	\$124,010	\$171,340	\$136.5K	\$155.0K	\$120K	\$175K
Engineering Plant, materials, industrial, mfg., project, etc.	\$88,840	\$93,185	\$94,045	\$95,085	\$92.5K	\$86.0K	\$90K	\$93.5K
Plant management Director, manager, supervisor	\$88,050	\$89,015	\$87,590	\$95,945	\$87K	\$87.0K	\$82.5K	\$89K
Warehouse, distribution, logistics Director, manager, supervisor	\$94,335	\$85,885	\$81,375	\$95,835	\$76K	\$83.5K	\$80K	\$90K
Purchasing	\$72,665	\$70,775	\$73,585	\$60,950	\$65K	\$65.0K	\$71K	\$56K



September 2018 27



How many people does your company employ?



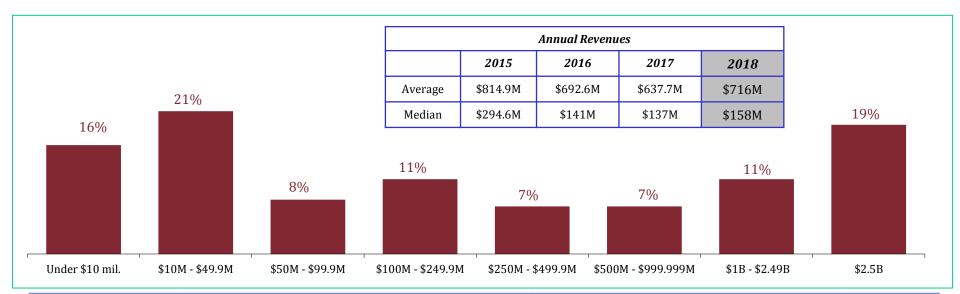
	Average \$alary					Median \$alary			
	2015	2016	2017	2018	2015	2016	2017	2018	
Less than 100	\$77,270	\$74,465	\$70,705	\$88,800	\$60K	\$69K	\$65K	\$76K	
100 - 499	\$84,060	\$87,060	\$79,555	\$96,260	\$75.6K	\$75.2K	\$75K	\$80K	
500 - 999	\$95,835	\$95,835	\$90,610	\$104,940	\$85.6K	\$82.5K	\$85K	\$90K	
1,000 – 4,999	\$92,945	\$92,945	\$94,600	\$99,405	\$88.8K	\$89.9K	\$89K	\$91K	
5,000 +	\$112,190	\$111,100	\$111,615	\$112,050	\$105K	\$97.5K	\$100K	\$111K	

# of employees								
	2015 2016 2017 2018							
Average	3,253	3,163	2,740	2,887				
Median	1 913 496 535 490							





What do you estimate your company's revenues will be in 2018?

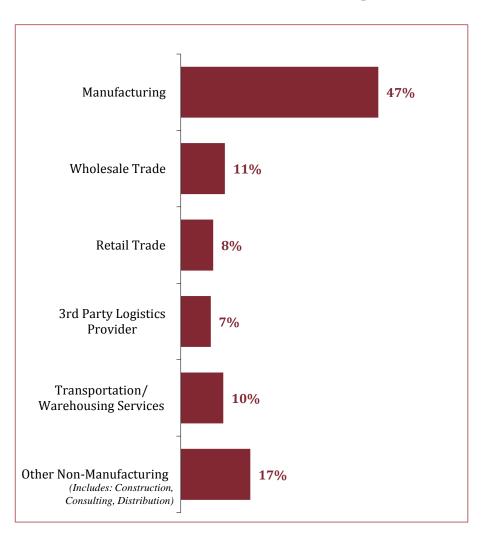


		Average \$alary						
	2015	2016	2017	2018	2015	2016	2017	2018
Under \$10 million	\$75,575	\$68,400	\$65,035	\$79,295	\$56K	\$59K	\$58K	\$65K
\$10M - \$49.9M	\$75,915	\$81,110	\$79,940	\$88,900	\$70K	\$65K	\$73K	\$80K
\$50M - \$99.9M	\$83,170	\$91,470	\$79,060	\$88,570	\$80.7K	\$80K	\$81.5K	\$83.5K
\$100M - \$249.9M	\$93470	\$87,050	\$91,165	\$106,905	\$75K	\$87.5K	\$85K	\$89K
\$250M - \$499.9M	\$92,935	\$101,000	\$102,045	\$123,350	\$83K	\$90K	\$87.5K	\$89.5K
\$500M - \$999.9M	\$106,115	\$93,990	\$96,190	\$121,405	\$95K	\$100K	\$90K	\$120K
\$1B - \$2.49B	\$98,870	\$105,935	\$98,415	\$92,920	\$97K	\$95K	\$\$97.3K	\$87K
\$2.5B+	\$118,395	\$116,300	\$116,620	\$119,445	\$102.4K	\$107.4K	\$109.5K	\$110K





Which of the following best describes your company's business?



	Average \$alary	Median \$alary
	2018	2018
Manufacturing	\$100,540	\$90K
Wholesale Trade	\$87,845	\$80K
Retail Trade	\$104,320	\$90K
3rd Party Logistics Provider	\$115,545	\$90K
Transportation/ Warehousing Services	\$93,975	\$85K
Other Non- Manufacturing	\$110,925	\$96

Question was changed for 2018 study. Results are not compared to prior years





